

Workplace Communication Skills for Inter-professional Health Care Teams

What is Workplace Communication Skills for Inter-professional Health Care Teams?

This 140-hour course addresses the skills needed for successful communication among inter-professional health care teams for **dietitians, nurses, physiotherapists, occupational therapists or social workers**. Communication skills covered in the course include:

- describing one's occupation to another professional.
- providing and gathering information on client care.
- writing a progress note.
- seeking assistance from team members.
- providing assistance to team members.
- managing challenging team interactions.

How will the course help me?

Participants will develop communication skills for working effectively on inter-professional health care teams. Participants will receive a letter of completion at the end of the course.

Who can take the course?

The course is designed for permanent residents or protected persons that have

- training and experience as a dietitian, nurse, physiotherapist, occupational therapist or social worker.
- **Canadian Language Benchmarks 7/8 from a CLB assessment within 12 months of the course starting date.**

How is the course delivered?

- 100 hours in class (approximately 8-10 hours per week)
- 40 hours of on-line activities (*approximately 4 hours per week*)

When and where are the courses being offered?

Schedule for 2019:

Date: May 21st to July 26th two days a week 9am-3pm (Tuesdays and Fridays)

Location: Ryerson University (Dundas and Yonge)

Contact: 416.289.5000 x 7405 or oslt@centennialcollege.ca

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