



## **OSOT PROFESSIONAL DEVELOPMENT REFUND POLICY:**

### **Webinars:**

- Refunds will be given on live webinar registrations provided that a request is provided to the Ontario Society of Occupational Therapists no later than one week (seven calendar days), prior to the event. Refunds will be given in full less a \$10.00 administrative charge. No refunds will be given on archived webinars.

### **Non-Working Webinars:**

- If a customer finds that they were unable to view/participate in the live webinar, then they may contact OSOTs administrative assistant no later than three business days after webinar and will receive 50% off their next webinar.

### **Conference and Events:**

- Refunds will be given on conference and event registrations provided that a request is provided to the Ontario Society of Occupational Therapists no later than two weeks (fourteen calendar days) prior to the event. Refunds will be given in full less a \$50 administrative charge.