



April 18, 2020

To HCAI Users

HCAI Coding for Remote Health Service Delivery

Due to the COVID-19 pandemic, health care businesses have altered how they engage with their patients and are offering some of their services virtually.


The attached information explains how health care businesses are to identify virtual services when submitting OCF-18 treatment plans and OCF-21 invoices through HCAI.

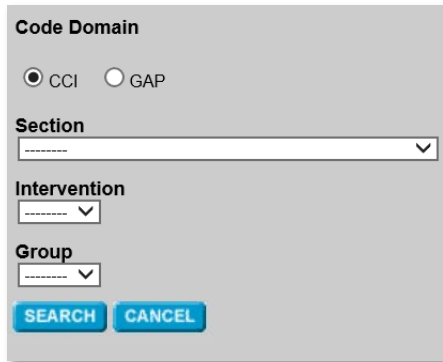
How to Indicate Remote/Virtual Services in HCAI

There is existing functionality in HCAI that health care facilities can utilize to identify remotely and/or virtually delivered services. As health care facilities shift the way service is provided to claimants/patients, this learning piece highlights attribute codes and the ability within HCAI to utilize attribute codes to indicate that remote or virtual services have been provided.

Follow the steps below to learn which attribute codes are available for your selection.

Step 1: Search For Code

To select a CCI code click on the blue elipsis button . You will then select CCI, Section, Intervention, and Group. Click the 'Search' button to generate a search for the code. Locate the code you would like to use and click the 'Add' button.



Step 2: Determine Which Attribute Code To Apply

The absence of attribute codes means that a service was rendered directly (in person), to one individual by an individual provider. Leave the attribute code blank for services delivered in person.

To indicate a service was provided remotely, use the table to determine the correct attribute that applies.

For Section 1, 6, and 7, the following Attribute Codes may be applied:

Code	Description
IN	Indirect (e.g. telephone)
SD	Self-directed (e.g. using tapes, videos)

Step 3: Applying the Attribute Code

Applying the attribute to the OCF-18:

Enter the appropriate attribute code in Part 12 in the column "Attr." (e.g. enter IN for Indirect e.g. telephone)

Part 12: Proposed Goods or Services Requiring Insurer Approval

To the extent possible, this Treatment and Assessment Plan should include all Goods & Services contemplated by the Regulated Health Professional/Facility referred to in Part 5 for the period of this Treatment and Assessment Plan. Please fill out all Goods and Services and associated information. To create a session, select the check box for each Goods & Services to be included in this session and then click the Create Session button. To delete any items from a session code, select the session code in question and use the Separate Session button. If HST applies to a good or service, check Proposed Tax checkbox on that line item.

Click [here](#) for a link to access more information on goods and services under the HCAI Guideline via HCAIINFO.

GS Ref#	Code	Attr.	Provider Reference	Quantity/Measure	Estimate/Day		Projected		Proposed Tax
					Cost	Total Count	Total Cost		
<input type="checkbox"/>	1.1.TA.02	SD	Nars, Jessica	10 HR	15.00	10	150.00	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	2.7.SP.10	IN	Otters, Otis	1 HR	40.00		0.00	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	3.6.LA.10	IN	Nars, Jessica	0.5 HR	30.00	6	180.00	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	4.2.ZZ.02		Nars, Jessica	1 HR	75.00	2	0.00	<input checked="" type="checkbox"/>	
<input type="checkbox"/>	5.			GD			0.00	<input type="checkbox"/>	

Add more Items:

Use these buttons with the checkboxes on the left.

Applying the attribute to the OCF-21B

Enter the appropriate attribute code in the Reimbursable Goods and Services section in the column "Attr." (e.g. enter IN for Indirect e.g. telephone)

Reimbursable Goods and Services

Please enter the goods and services rendered and the associated information requested. To transfer codes from the plan, click **Apply Codes from Plan**. Use the buttons on each line item to access support tools. To delete a line item, select its check box and click **Delete**.
 - Refer to the user manual at www.hcaiinfo.ca for coding information. Attribute codes are described in the manual.
 - If HST applies to a good or service, check the Tax checkbox on that line item.

Click [here](#) for a link to access information on reimbursable goods and services under the Professional Services Guideline via HCAIINFO.

Date Services Rendered	Code	Attr.	Provider Reference	Quantity/Measure	Cost	Tax
<input type="checkbox"/> 2020/02/06	1.EL.02	IN	Nars, Jessica	2 HR	75.00	<input checked="" type="checkbox"/>
<input type="checkbox"/> 2020/02/04	S.ZZ.PR		Nars, Jessica	2 HR	100.00	<input checked="" type="checkbox"/>
<input type="checkbox"/> 2020/04/03	6.LA.10	SD	Huda, Elisa	2 HR	150.00	<input type="checkbox"/>
<input type="checkbox"/>				GD		<input type="checkbox"/>
<input type="checkbox"/>				GD		<input type="checkbox"/>
<input type="checkbox"/>				GD		<input type="checkbox"/>
<input type="checkbox"/>				GD		<input type="checkbox"/>

Add more Items:

Applying the attribute to the OCF-21C

Enter the appropriate attribute code in Part 6 in the column "Attr." (e.g. enter IN for Indirect e.g. telephone)

Part 6: Goods and Services Rendered

Providers are required to declare the information requested below on every treatment, service and good delivered. Failure to provide this information may delay payment.

The Date Services Rendered fields must contain only dates allowed by the facility's FSCO Service Provider licence. See <http://fSCO.gov.on.ca> for more information.

Date Services Rendered	Code	Description	Attr.	Provider Reference	Quantity/Measure
<input type="checkbox"/> 2019/12/27	6.VA.50	Training, motor and living skills	SD	Nars, Jessica	2 HR
<input type="checkbox"/> 2019/12/30	7.SP.10	"Counseling, promoting health an...	IN	Huda, Elisa	6 HR
<input type="checkbox"/> 2020/01/03	6.KA.10	"Counseling, cognition and learn...		Nars, Jessica	1 HR
<input type="checkbox"/>					GD
<input type="checkbox"/>					GD

Add more Items: 5 Items

Use these buttons with the checkboxes on the left.

Canadian Classification of Health Interventions

Commonly referred to as CCI, was developed by the Canadian Institute for Health Information (CIHI). It is a comprehensive list of codes for diagnostic, therapeutic, and support interventions. A complete list of CCI codes can be obtained from the [CIHI website](#).