

**Ministry of Children,
Community and Social
Services**

**Ministère des Services à
l'enfance et des Services
sociaux et communautaires**



Social Assistance
Operations Division

Division des opérations
relatives à l'aide sociale

August 5th, 2021

Dear Health Care Provider Partners,

The Ministry of Children, Community and Social Services is making improvements to the Disability Determination Package (DDP) and Medical Review Package (MRP) for Ontario Disability Support Program (ODSP) applicants and recipients. We are improving the ODSP adjudication process by introducing updated forms which will be easier for health care professionals (HCPs) and ODSP applicants and recipients to complete.

As licensed health care providers, your members play a crucial role in providing important medical and supporting information for people applying for ODSP or existing clients undergoing a medical review. Your expertise and assistance are greatly appreciated, as the ministry relies on this information to make informed decisions about whether a person is eligible for ODSP income support.

The updated forms make it easier for your members to provide important information the ministry needs to determine whether a person is eligible for ODSP and support applicants and recipients in explaining how their disability impacts their daily lives. The new forms will be available beginning August 5th, 2021, and your members should expect to see the new forms shortly after.

Improving these forms is part of a wider effort to modernize ODSP disability adjudication. This work aligns with Ontario's efforts for the comprehensive recovery and renewal plan for social assistance to help people access the supports and services they need.

Some of the changes to the DDP include:

- More examples
- Terminology and mandatory sections more clearly defined
- A combination of open and closed-ended questions
- More space to provide important information
- Reminders to attach additional medical and supporting information
- A new section for information on addictions and mental health, neurodevelopmental disorders, and cognitive impairments
- A revised Intellectual and Emotional Wellness Scale (IEWS) with a wide range of symptoms and impairments for mental health and developmental conditions

- Sections reorganized in a more logical manner
- A revised Self-Report form for clients that will allow the individual to provide their perspective regarding how their individual daily life is impacted.

The MRP has also been revised to include an improved Self-Report form for recipients to complete. Key improvements include a more client centered and engaging form that makes it easier for the recipient to tell their story. This improved form will gather updated information from the recipient by asking about changes in their life situation since receiving ODSP.

We've included some links that may be helpful to share with your members. These products provide additional information on the changes and how to complete the forms.

Ontario.ca ODSP

- Disability Adjudication Process ([EN](#), [FR](#))
- Medical Reviews ([EN](#), [FR](#))

ODSP Directives

- ODSP Directive 1.2 - Disability Adjudication Process ([EN](#), [FR](#))
- ODSP Directive 2.9 - Medical Reviews ([EN](#), [FR](#))

We appreciate your continued support and the important role that your members play in helping their patients apply for ODSP income support.

If you have any questions about the changes please feel free to contact Michael Lee, Senior Manager, Medical Advisory Unit at Michael.i.Lee@Ontario.ca or 647-286-5210.



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