

May 2025

To support Veterans with complex physical and mental health needs, Veterans Affairs Canada (VAC) is seeking qualified occupational therapy providers to register with Medavie Blue Cross.

Registration Criteria:

Occupational Therapists must be registered members in good standing and have an unrestricted license in the province/territory in which they are practicing.

The Occupational Therapist role with VAC is not a permanent or contract position within VAC. The Occupational Therapist is a third-party fee-for-service provider who will be placed on a list with Medavie Blue Cross and will provide services, as required, to Veterans on behalf of VAC and they will submit claims electronically for real-time claims adjudication.

The role of an Occupational Therapist service provider, if solicited, will aim to assist Veterans by:

- Completing comprehensive assessment(s) and analysis of Veterans' functioning in their homes or communities.
- Making recommendations for benefits and services (e.g., special equipment, aids to daily living, related health services, etc.) that will support Veterans in achieving occupational performance while respecting VAC guidelines.
- Providing guidance to Veterans and/or caregivers about accessing community resources where appropriate; and
- Providing goal-oriented and time-limited occupational therapy treatment to support Veterans in achieving desired outcomes such as:
 - Build or develop skills for daily living
 - o Engage or re-engage
 - in daily occupations.
 - in productive or leisure occupations.
 - with their community.
 - with their employer; and
 - in valued roles.

To apply to become a registered provider, please visit the Medavie Blue Cross website at www.medaviebc.ca/en/health-professionals/register.

For details pertaining to fees and claims submission requirements, please refer to the Claims Submission Agreement and related supporting documentation found on the Medavie Blue Cross website at www.medaviebc.ca and click on the Health Professionals link. On this website, you will also find important information on how to:

• Register to access the secure ePay provider portal by clicking on the Register or Update link;





- Sign up for direct deposit; and
- View provider guides and benefit grids, download provider payment schedules and other important information.

For more information about the role of the fee-for-service OT at VAC, please send an email to: occupationaltherapyservices-servicesdergotherapie@veterans.gc.ca