

OSOT Professional Development Event Refund Policy

- Refunds for individual and group registrations will be given so long as a request is received by the Ontario Society of Occupational Therapists 11 business days prior to the date of the event.
- For an individual registration, a refund will be given for the amount paid, minus a \$10 administrative charge.
- For a total cancellation of a group booking, a refund will be given for the amount paid minus a \$30 administrative charge per group member.
- For an individual who registered as part of a group booking, a refund will be given in the amount of the individual rate minus a \$30 administrative charge.
 - Individual rates refer to member type and time of booking. Categories: member early bird, member regular, new graduate/retired member early bird, new graduate/retired member regular, non-member early bird, non-member regular, student early bird, student regular.
- If OSOT cancels the event, a full refund will be provided to all individuals/groups.
- If OSOT reschedules the event, registration fees will be transferred to the new event date or individuals/groups can request a full refund.